From:

Sent: 28 September 2018 16:35

To: WRS Enquiries

Subject: Objection to Easemore Club, 25 Easemore Road, Redditch, B98 8ER

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear sir/madam

## PLEASE RESPECT MY PRIVACY AND POTENTIAL DIFFICULTIES/SAFETY WHEN AND IF REVEALING ANY INFORMATION CONTAINED IN THIS EMAIL

With reference to the licence review of the above premises I would like my objection to be considered in your deliberations regarding the licence.

I would like the licence REVOKED for the following reason which I have personally witnessed on occasions.

Initially when the club re-opened some 5 years or so ago it seemed pleasant, quiet and a controlled establishment but after a while and to date since the front was opened up

I have seen, heard and been made aware of the following on a regular basis throughout the opening hours and until very late.

- 1. Customers being very loud and the more they drink the louder it gets.
- 2. I have heard 2 male customer shout racial abuse at a passing muslim woman and no intervention by staff or other customers
- 3. You regularly hear the customers using profanities most of the time and again increasing in abuse and noise levels as the evening goes on and sometimes in the day when the weather is warm.
- 4. I have used the club on a number of occasions and witnessed customers falling out with each other arguing and on one occasion I saw them fighting and also heard the same on other occasions and NO intervention to stop it immediately before escalation
- 5. Some of the customers seem uncontrolled by their behaviour. I have heard glasses smashed and bottles/litter/cigarette ends in and around the club.
- 6. Some of the customers feel it necessary to intimidate or harass passers by.

7.

8. The property has coolers/equipment etc on the roof which is noisy and disturbs night-time peace.

- 9. People (not always associated with the club) use and abuse the carpark at the rear where unruly behaviour exists and believed criminal activities both in cars and on foot because it is not secure and is hidden from public view. There is no obvious intervention by the licence holder, responsible person or the police to prevent or detect any offences.
- 10. Young people seem to frequent the establishment when you would think they should be at home and in bed.

Please confirm receipt of my observations with regards to the licence review.

Regards

From:

Sent: 10 October 2018 09:16

**To:** WRS Enquiries **Subject:** Easemore Club

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

To whom it may concern,

I refer to the notices displayed on the outside of the above premises at Easemore Road regarding the licence.

Unfortunately due to a close personal bereavement I do not currently have time to make you fully aware of my numerous concerns relating to the Easemore Club. I have however fully informed PC 214 Andy Freeman (D Div) at Redditch Station of the issues and activity at the club and my consequent concerns and have sent him detailed notes and diaries of events.

I would ask that you request sight of my full submissions to PC Freeman when considering the licence review which my neighbours and I would very much like to see revoked.

These include serious anti-social behaviour and disorder, drug use, incidents of abusive behaviour and assault, alcohol served outside of licensing hours, breach of security to neighbouring properties and the very poor attitude of the licensee.

A number of my neighbours and I are strongly opposed to this club, the activities and behaviour of which are wholly inappropriate in a residential area.

Regards

## 14<sup>th</sup> October 2018

Dear Sir/Madam,

I am writing this letter in support of the application to review the license of the Easemore Social Club. We have lived since March 2016 and have consistently found the licensee Graham Alcott to be unwilling and incapable of promoting public safety and preventing crime, disorder, and public nuisance.

I have found living both stressful and intimidating. In the early days, we tried to communicate with Graham whenever we had an issue in the hope he would try to resolve it however it soon became apparent he didn't care about our wellbeing. For instance, he installed an industrial fan without asking us first, which was like an airplane engine and disrupted our sleep while I was heavily pregnant. When we asked politely if it could be removed because it was adversely affecting my wellbeing, Graham at first said he would and then started to ignore our requests and his staff even began to put the phone down on us when we called the club to ask them to turn the fan off late at night. This was very stressful and harmful to our relationship.

Since having our baby, my partner has been threatened by an aggressive patron who threatened him while he was holding our baby. Whilst unloading the car, on our driveway and holding our newborn, my partner overheard some aggressive swearing after returning from a lunchtime trip to the shops (this was around 1pm) and stopped to turn around to look. The man asked my partner what the f\*\*\* he was looking at and asked him whether he wanted a fight from the terrace. The fact that this aggressive and violent man knew where we lived made me scared to report this incident to the police.

More recently, Graham has invaded our privacy by sending one of his regulars to cut down all the foliage directly

This foliage offers us some shelter and privacy and the (suspected) criminal activity that goes on there (we've frequently listened to drunken fights, drunken swearing and smelt marijuana being smoked). One morning I looked out my window and saw a man carelessly hacking these bushes down, without any prior warning (and doing a terrible job). I was shocked and when I asked the man what he was doing he aggressively shouted back "we know you have a problem with the social club". This made me feel intimidated, targeted and powerless.

In addition to this, I have been 'cat called' whilst walking past the club by an inebriated male during an afternoon drinking session. There are also regular fights and aggressive slanging matches (between groups of men, women and fighting couples) outside and along Easemore Road which frequently wake me up at night.

This has all made me feel very unsafe in my own home, especially since having a baby. My partner is regularly away on business leaving me alone with my baby in the house. I feel reluctant to call the police because I feel like the regulars know where we live and already assume we have "a problem with the social club". Some of them are very aggressive and I

feel very vulnerable. I also feel that Graham is unable to keep adequate control over his customers which makes the situation even worse.

We have tried to co-exist next to Graham and his staff, but there have been many occasions where he has been an ignorant or reckless licensee and neighbor. Most of the time when I walk past the club he is sat with his customers drinking large amounts of alcohol. He does not exercise any control over his patrons. They are loud and unruly, constant throw litter and urinate on the street and he seems to be egging them on whenever I pass by the club. I also understand he does not have a manager in the club to take control when he is not there. I think this is dangerous, given the type of person that uses the club. This lack of a manager was even more evident during the World Cup when there were multiple incidents in the car park out the back (the police were called at least once and Graham was seen to be very drunk whilst in charge – to the point where he could barely stand up straight).

I do not trust that he will take the necessary actions to keep me, my baby or my partner safe from his drunken patrons. I am too scared to report every incident to the police. I would highly recommend his license be revoked as he is an inadequate licensee and his failings are having an adverse effect on the area, and on the lives of me and my neighbors.

Yours sincerely,

Sent: 13 October 2018 07:39

To: WRS Enquiries Subject: Easemore Club

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Ref: Easemore Club, Easemore Road, Redditch.

I agree with the police that the current license holder is failing to uphold the conditions of his licence on the grounds of crime and disorder, public nuisance and public safety and have personally witnessed incidents to support my claim.

I have directly challenged the licence holder earlier this year by telephone and requested from him that he ensues that his clients behave in a respectful manner. This is a residential Road with schools, College, church's and a registry office, it is a main route to the Town Centre. The Easemore Road club is not a good advertisement for Redditch. I have not seen evidence that he has managed to uphold my request.

I have witnessed a man ( believe around May 18) from the club, urinate against the club wall at around 3.20 pm on a school day, when young people are walking home.

I have witnessed arguments outside of the club and on the terrace where customers sit on a regular basis.

Customers previously would make comments and remarks to passers by, and by the nature of how the terrace at the front of the club is structured this is intimidating for those walking past.

I have had remarks made to my son by customers from the club.

We as a family have reported domestic abuse, and public nuisance incidents to the police.

During the summer when sitting in our back garden regularly are disturbed by customers out the back of the club, swearing, shouting and what would say kicking off outside.

I believe that there has been drug dealing at the back of the club, just by the nature of the behaviour of people.

Where Next association is at the back of the club, this agency has been situated there since the 80s, they support vulnerable people with learning disabilities. My husband has intervened in an incident from the club this year as he feared that it may on clients leaving where next.

My daughter who also lives in the road has had her back garden damaged following a disturbance from the club where someone was being chased and ran through gardens and hedges in an attempt to get away.

The summer brings with it regular disturbance from the club with what appears to be drinking from 9am through to the evening. There is excess litter in the road and people being sick, I have requested that the landlord extend his cleaning way beyond his front of club and drive.

Clients of the club regularly have their children at the club who are also privy to the behaviour of the clients and are at times present during disturbances. This is believe will have a negative impact on the health and well-being.

I regularly witness police and ambulance presence at the club and have commented to the landlord that I believe that he and his clients are a drain on the public resource and purse. I believe that these services should be there to serve those most in need.

I believe that no licence should be granted for the club. There are many licences establishments in the Town Centre.

Regards

From:

**Sent:** 10 October 2018 22:29

To: WRS Enquiries

**Subject:** EASEMORE ROAD CLUB

CAUTION: This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi my name is I want to object to a licence been granted to the Easemore Road club, My house is from the Easemore club as over the past few years the quality of life around the area has been brought down by the licencee not being able to control his customers behaviour, This year has been the worst due to the long hot summer the drinking has been outside the foul and loud language also the fights police have attended several times. When one of my neighbours who has had a baby ask them to be quite they threatened to punch his lights out while he had his baby in his arms, there's vomit stains on the pavement. Also the car park

he must be having lockins because there is a lot of noise after 1am as his customers leave swearing having arguments and domestics which tend to last for some time. i have also smelt marujuana when i have been in my garden. I have also advised the police that late at night the car park must be used for the selling of drugs several time late at night i can here two cars driving into the car park then minutes later they drive out. I have also found his beer barrels been rolled down the road and left in the middle of the road. I really don't feel the licencee is a fit person to run this club as the discription that has been given to me by some of his customers is he drinks with them and is a heavy drinker.